

Desludging Service Providers

*Inclusion of the issues of the desludging
service providers in FSM*

Debisha Sharma
CDD Society



Desludging Services Providers- Introduction

- Desludging services include removal, transport and disposal of faecal sludge(fs)
- Providers of these services play a crucial role in ensuring that all the FS generated is collected and safely disposed



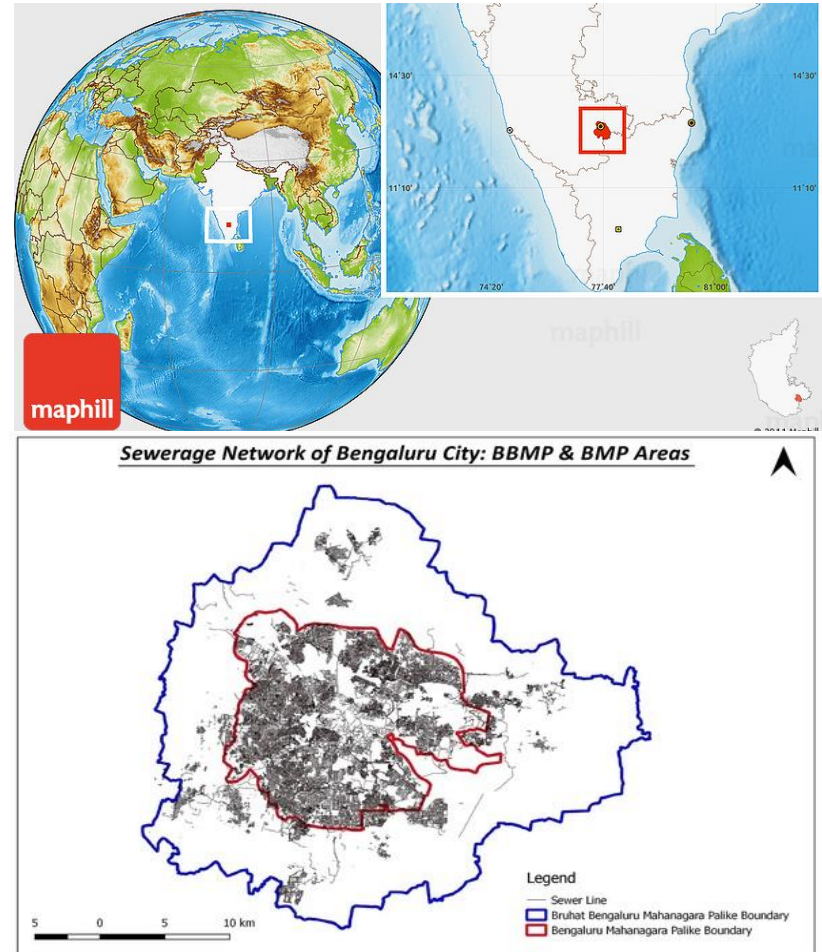
Objectives of the study

- To study the socio-economic context of the desludging service providers
- To understand the issues of the desludging service providers



Bengaluru

- Fifth largest city of India
- Population of 8.5 million
- Decadal population growth (2001-2011): 44%
- Sewerage coverage 66%



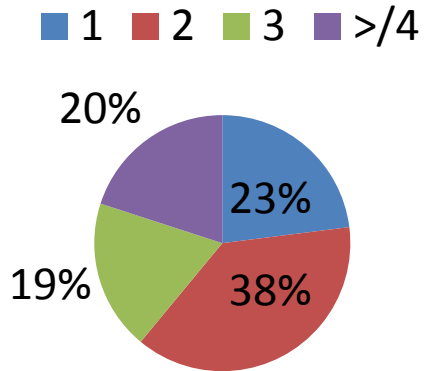
Methodology

- Mixed method
- Tools – Personal interviews and focus group discussion
- Convenient sampling
- Sample size
 - Quantitative 52;
 - 160 trucks out of 300- 500 trucks in Bangalore
- Qualitative 20

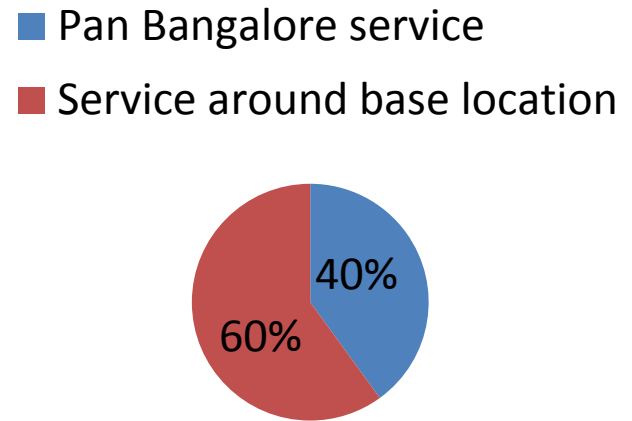


Findings-Quantitative

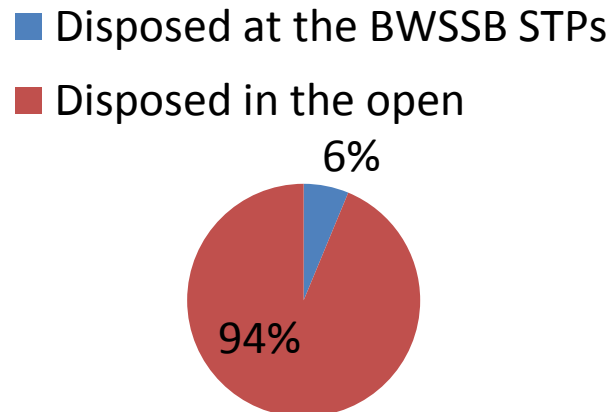
Number of trucks



Area of service delivery



Disposal of Faecal Sludge



Findings-Qualitative

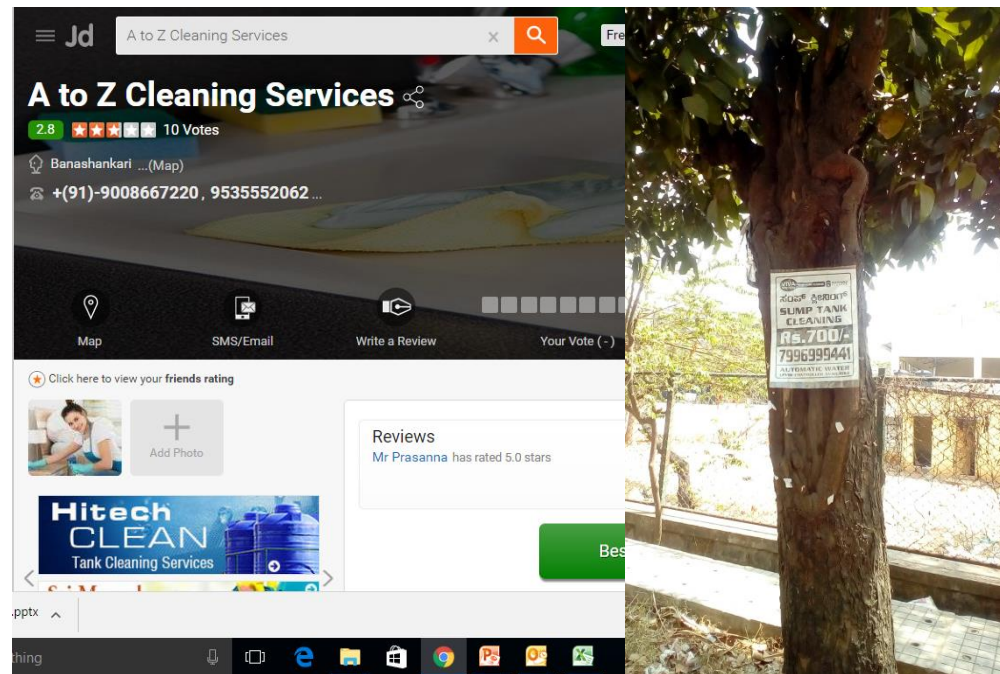
How did they get into the business?

- Started as a allied business
- From manual scavenging to mechanised cleaning



Findings-Qualitative

- Types of ownership-
 - Owns and operates
 - Owns and manages but doesn't operate
 - Intermediary
- Diverse background in terms of education and awareness



Findings-Qualitative contd..

Concerns

- Lack of disposal sites
 - Disposal over land
 - Disposal into water bodies
 - Difficult process to access disposal facility at STPs.
 - ❖ Charges
 - ❖ Paperwork



Findings-Qualitative contd..

Concerns contd..

- Business related issues
 - Pricing
 - Communication between service providers and end-users



Findings-Qualitative contd..

Concerns contd..

- Lack of dignity inspite of providing an essential service
- Lack of safe practices
- Lack of relevant training



Recommendations

- Access to disposal points
- Bringing dignity to the profession
- Forum to strengthen communication with end-users and policy makers- “Desludging Service Providers’ Association
- Inclusion of service providers’ issues into the NFSSM policy primer



THANK YOU

Debisha: debisha.s@cddindia.org

