

The background features a large, semi-transparent watermark of the Water and Sewerage Corporation logo. The logo is circular with the text 'LUSAKA WATER AND SEWERAGE CORPORATION' around the top and 'Water is Life... Value it!' in the center. Below the text is a stylized figure of a person holding a water tap. The logo is overlaid on a light blue and white striped pattern.

# **Integrating On-Site Sanitation in Sanitation service Provision in Lusaka , Zambia**

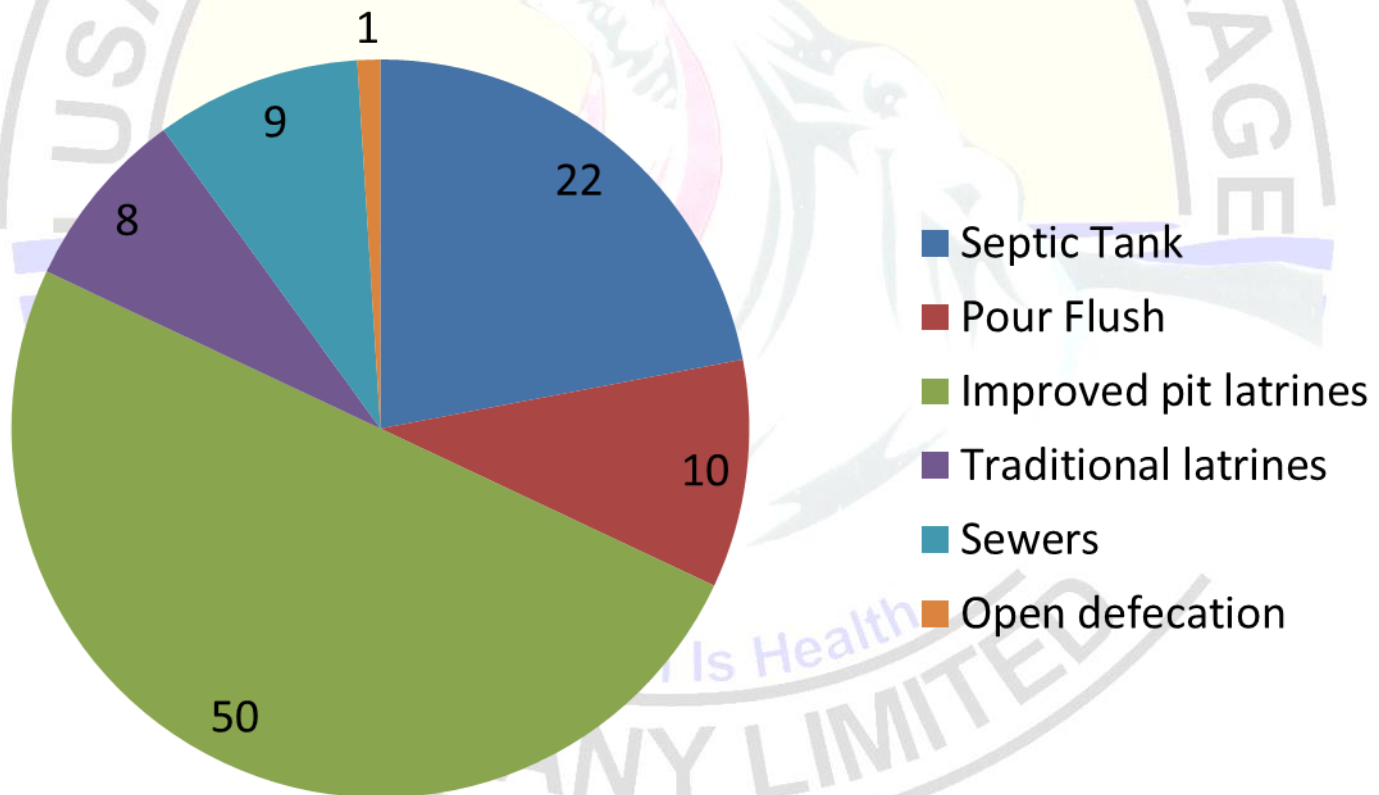
Presented by:  
Mr Nyonge Phiri  
(LWSC Manager Sewerage Services)  
26/08/2017

# Lusaka water and sewerage Company Limited

- Lusaka Water and Sewerage Company (LWSC) is a Commercial Utility in Zambia charged with the responsibility to provide water and sanitation services in Lusaka province.
- It was registered under the Company's' Act of Zambia in 1988 but commenced its operations in 1990.

# Sanitation Situation

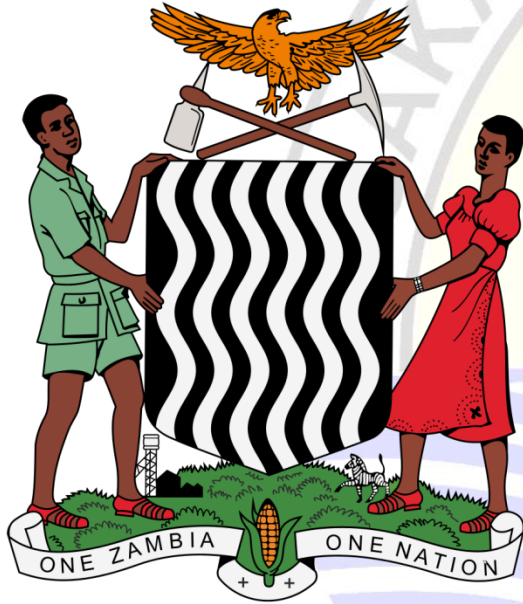
A recent survey carried out by LWSC shows that 90% of Lusaka residents use on-site sanitation facilities



as per rapid assessment January 2016

# Lusaka Sanitation Program

- Approximately USD 250 million



**THE WORLD BANK**  
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**European  
Investment  
Bank**

**KFW**

Other supporting  
implementation  
partners:

**giz** Deutsche Gesellschaft  
für Internationale  
Zusammenarbeit (GIZ) GmbH

**WSUP**  
Water & Sanitation  
for the Urban Poor

# Lusaka Sanitation Program

The project has three components to be implemented over five year period (2015-2020):

- Sewerage improvements
- On-site sanitation
- Institutional strengthening



# FSM Objectives

The Company has articulated five objectives for the LWSC's expanded role:

- Improve quality of services at an affordable and predictable price;
- Enhance accountability and service monitoring;
- Maximize incentives for expansion of emptying services in currently un-serviced areas;
- Test new and innovative partnerships with the private sector, which could be leveraged in other areas of LWSC's sanitation operations.
- Enhance resource recovery at various stages of the sanitation chain

# FSM Business and Service Delivery Model

## PRIVATE OPERATORS

- LWSC to divide Lusaka in service areas
- Private Operators (PO) to apply to operate in a service area
- PO to develop a business proposal to cover both manual and mechanical emptying
- Some start up equipment to be provided
- Payments to be done through LWSC pay points and
- PO to be paid on commission based on volume of waste delivered to treatment facility
- POs to be organised into an association

# FSM Business and Service Delivery Model

## POPULATION

- LWSC to support improvements in household toilets with emptiability as a minimum requirement
- LWSC aims at increasing population awareness on sanitation and hygiene education through sanitation marketing and hygiene promotion activities.



